

SECTION II. MICRO SOCIAL WORK PRACTICE

SOCIAL WORK COMPETENCIES – HUMAN RELATIONSHIPS

Importance of Human Relationships	Mbaye may be feeling isolated, confused, and unable to effectively communicate with hospital staff. A social worker may comfort Mbaye during this stress time. A social worker may bring Mbaye a stuffed animal, make sure he has water to drink, or ask him about himself, his family back in Dakar, his likes/dislikes, school, musical tastes (e.g., find Mbay's favorite music on their smart phone), or play games (cultural or other games on a smart phone). Social workers should be attempting to build rapport, help Mbaye begin to trust medical and social work staff, all while providing active listening, which is even more important because of the language barriers.
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SOCIAL WORK COMPETENCIES – HUMAN RELATIONSHIPS - MICRO PRACTICE ACTIVITY

CSWE core principle – IMPORTANCE OF HUMAN RELATIONSHIPS

Social workers understand that relationships between and among people are an important vehicle for change. Social workers engage people as partners in the helping process. Social workers seek to strengthen relationships among people in a purposeful effort to promote, restore, maintain, and enhance the well-being of individuals, families, social groups, organizations, and communities.

Foundation activity: Mbaye says he would like “*Sombi*”, which you learn is a traditional rice pudding dessert. Write a two-sentence verbatim script containing what you would say to Mbaye to inform him the hospital does not have exact dessert but may have something like the traditional dessert he seeks.

IFSW core principle – TREATING PEOPLE AS WHOLE PERSONS

Social workers recognize the biological, psychological, social, and spiritual dimensions of people's lives and understand and treat all people as whole persons. Such recognition is used to formulate holistic assessments and interventions with the full participation of people, organizations, and communities with whom social workers engage.

Advanced activity: You do research on the Internet and discover a game called “*Mamadou Diop*”, which a game, like tag, but played in the ocean whereby the person closes their eyes and tries to find other players. Since Mbaye is such an adventurous person, write a three-sentence verbatim script containing what you would say to Mbaye to ask him if he is familiar with the game, if he’s ever played the game, or to give you instructions on how he and friends have played the game in the past.
