

SECTION II. MICRO SOCIAL WORK PRACTICE

SOCIAL WORK COMPETENCIES - SERVICE

NASW competencies	
Service	<p>A medical social worker has an obligation to monitor all clients on their caseload, which may include some or all clients in an emergency room (ER). Because of the seriousness and critical nature of patients in an ER, social workers must be sensitive to their fragile medical status and perform service in the best interest of patients and their families. Social workers must defer to medical staff when a situation relates to medical issues. When it comes to Mbaye, social workers must pay close attention to his biopsychosocial wellbeing. For Mbaye, this may include being present at his bedside to assess medical staff's attention to Mbay's medical conditions, assuring Mbaye that his parents have been contacted about his medical situation and are kept abreast of medical procedures the hospital is performing, and comforting Mbaye while he is in the ER.</p>

SOCIAL WORK COMPETENCIES – SERVICE – MICRO PRACTICE ACTIVITY

CSWE core principle – SERVICE

Social workers elevate service to others above self-interest. Social workers draw on their knowledge, values, and skills to help people in need and to address social problems. Social workers are encouraged to volunteer some portion of their professional skills with no expectation of significant financial return (pro bono service) (NASW).

Foundation activity: Consider the NASW definition above, list two (2) strategies where you, as a social work student or intern, would perform service to this family by making their racial group behavior fictional and their individual behavior real (Kendi, 2019, p. 92)

IFSW core principle - TREATING PEOPLE AS WHOLE PERSONS

Social workers recognize the biological, psychological, social, and spiritual dimensions of people's lives and understand and treat all people as whole persons. Such recognition is used to formulate holistic assessments and interventions with the full participation of people, organizations, and communities with whom social workers engage.

Advanced activity: Consider the IFSW definition above, list two (2) strategies where you, as a social work intern, would evaluate service to this family by making their racial group behavior fictional and their individual behavior real (Kendi, 2019, p. 92)
